

\$20M Public Liability

Fully Insured

Same Team Every Visit

Consistency Guaranteed

QA Reports Every Clean

Documented & Accountable

WHO WE ARE

Keystone Facility Services is a managed cleaning system - not just a cleaning service. Every job is tracked, verified, and fully accountable.

We built Keystone from the ground up with one goal: give Brisbane businesses a cleaning partner that operates with the discipline and documentation of a large facility services company, without losing the direct accountability of an owner-operated business.

Every client gets a dedicated account manager, a real-time client portal to track history and communications, signed completion logs after every visit, and formal QA inspections with documented reporting. Nothing is left to memory or assumption.

Our systems, subcontractor management, and compliance documentation are built for businesses where the standard of your facility reflects directly on your brand - medical practices, professional offices, retail environments, and government facilities.

SECTORS WE SERVICE

- **Commercial Offices**
General, periodic & deep clean programs.
- **Medical & Healthcare**
TGA-listed disinfectants, infection control protocols, accreditation-ready.
- **Retail & Hospitality**
Customer-facing spaces, daily or overnight.
- **Industrial & Warehousing**
Heavy-duty, safety-focused cleaning programs.
- **Government & Education**
Tender-ready compliance and reporting.
- **Gyms & Fitness**
High-frequency hygiene programs.

WHY KEYSTONE?

- ✓ Dedicated Account Manager — one point of contact, always.
- ✓ Formal QA inspections with documented reporting.
- ✓ Documented procedures for every cleaning environment we service.
- ✓ Subcontractor vetting & management included.
- ✓ Variation works policy — no surprise invoicing.
- ✓ 30/60/90 day client review program.
- ✓ Tender-ready compliance documentation available.
- ✓ Real-time client portal - service history and communications, always accessible.

OUR SERVICES

Routine Cleaning

- Daily / nightly programs.
- Weekly & periodic schedules.
- Consumables management.

Specialist Cleaning

- End of lease / builders clean.
- Medical-grade disinfection.
- Post-event & recovery cleans.

Compliance Services

- WHS site safety checks.
- QA inspection reporting.
- Documented audit trails.

COMPLIANCE & INSURANCES

Public Liability	\$20,000,000
Workers' Compensation	QLD Compliant
Certificate of Currency	Available on Request
WHS Policy	Documented
ABN & GST Registered	Yes
Police Check	All Staff

GET IN TOUCH

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